

Questions you might have

What are the changes and restrictions?

The Suncorp Income Fund and the Suncorp Conservative Fund (the Funds) have been temporarily suspended to:

- Applications (including reinvestment of distribution income and additional contributions via the Monthly Savings Plan);
- Requests for withdrawals (including Fixed Payment Plans); and
- Requests for switches.

Does this affect my other Suncorp Investment Funds?

There is no change to any other Suncorp Investment Funds.

How does this affect my income/distribution?

While there are changes and some restrictions to the Funds we will continue to pay distributions (subject to the availability of income). However, the Funds will not accept reinvestment of distribution income back into the Funds.

Why are the Funds suspended?

Both Funds have a portion of their investments in assets that mature over varying periods of time. If we sell these assets prior to their maturity date, then we risk eroding the overall value of the Fund's assets.

Given the current financial market conditions, by suspending the Funds with immediate effect, we are preserving the value of your investment.

There is no change to any other Suncorp Investment Funds.

How long will the Funds remain suspended?

Currently there is no set date for when the suspension will be lifted. We will continue to manage the Funds prudently and will work towards making withdrawals available to members as soon as possible, and lifting the suspension in a way that is fair to all members. We will keep you informed of any developments.

What if I want to withdraw or switch my investment?

Unfortunately we are unable to accept any withdrawal or switch requests at this time. However, we will notify you in writing of any opportunities to withdraw funds, specifying the level of cash available for each offer. In the event that the level of withdrawal requests exceed the level of cash available, withdrawals will be paid on a pro-rata basis to all members who have submitted a withdrawal request.

I thought this was a low-risk investment, why is this happening?

Both Funds have a portion of their investments in assets that mature over varying periods of time. If we sell these assets prior to their maturity date, then we risk eroding the overall value of the Fund's assets.

We are taking this action to preserve the value of your investment, during difficult market conditions. The strength and quality of the Funds has not changed.

We have been and will continue to prudently manage the Funds.

As part of that, the responsible entity (Suncorp Metway Investment Management Limited) has decided to suspend the Funds with immediate effect to protect the interests of members.

We understand that this may cause inconvenience and concern, but assure you that this action has been taken in the best interests of all members and is not a reflection on the strength or quality of the Funds.

There is no change to any other Suncorp Investment Funds.

Are the Funds being closed (terminated or wound up)?

No. The Funds will continue to be actively managed by the same professional investment team.

The Funds are not being wound up, and the action taken by the Responsible Entity will protect your investment and ensure all members are treated equally. We will provide you with an update on any future developments.

Do you need to do anything?

You don't need to do anything unless you have previously nominated to reinvest distribution income into the Funds. In that case, please provide us with the details of your nominated financial institution by completing the enclosed form and returning it to us by 20 April 2009 so that we can pay distribution income directly to you.

How can I find out more information about the changes?

The following Question and Answer contains additional information. You can also contact your financial planner, or call the Suncorp Client Services Team on 1800 067 732.