SUNCORP BANK

New Account Application
Personal

Account Details

New Account Number(s)

Date D D M M Y Y Y Y

Account Title

Number to Sign to Operate

Any ☐ of the customers specified below can operate on this account.

Tax File Numbers

Unless other wise directed, a Tax File Number, where provided, will be applied to all accounts opened under this account name. The providing of Tax File Numbers is optional under taxation legislation. If you do not quote a tax file number, tax may be deducted from the interest earned on the account at the highest marginal rate. Further information can be obtained from the Australian Taxation Office.

Cheque Book Access Required

☐ Yes ➠ If Yes, please complete the Cheque Book Order Details section of this form on page 3.

☐ No

Customer Details (If existing Customer, update only where details have changed) *Indicates Mandatory fields

	Customer ❶	Customer ❷
Title*		
Given Name (s)*		
Surname*		
Residential Address*		
Street No. & Name	PO BOX NOT ACCEPTABLE	PO BOX NOT ACCEPTABLE
Suburb/Town	Postcode	Postcode
Mailing Address	✓☐ If same as Residential Address	✓☐ If same as Residential Address
Street No. & Name		
Suburb/Town	Postcode	Postcode
Phone: Home / Work	( ) ( )	( ) ( )
Mobile / Facsimile	( )	( )
Date of Birth*		
Password		
Occupation		
Employer		

Suncorp-Metway Ltd ABN 66 010 831 722 AFSL No 229882
GPO Box 2198 Brisbane Qld 4001 Telephone: 13 11 75

Customer Details cont'd (If existing Customer, update only where details have changed) *Indicates Mandatory fields

	Customer ❸	Customer ❹
Title*		
Given Name (s)*		
Surname*		
Residential Address*		
Street No. & Name	PO BOX NOT ACCEPTABLE	PO BOX NOT ACCEPTABLE
Suburb/Town	Postcode	Postcode
Mailing Address	✓ ☐ If same as Residential Address	✓ ☐ If same as Residential Address
Street No. & Name		
Suburb/Town	Postcode	Postcode
Phone: Home / Work	( ) ( )	( ) ( )
Mobile / Facsimile	( )	( )
Date of Birth*		
Password		
Occupation		
Employer		

Term Deposit Details

☐ Term Deposit

Investment Details

Amount $ Term Length Months Interest Rate %

Interest Payment Instructions (must be a Suncorp Account)

Pay Interest: ☐ Monthly ☐ Quarterly ☐ Half Yearly ☐ Annually ☐ Maturity

BSB To Suncorp Account Number Suncorp Account Name *(if not same as Term Deposit)*

Renewal Instructions (not applicable to Negotiated Deposits)

☐ Renew Principal and Interest for the same term at the then current rate

☐ Renew Principal

Principal Payment Instructions (must be a Suncorp Account)

☐ Mature Principal and Interest

BSB To Suncorp Account Number Suncorp Account Name *(if not same as Term Deposit)*

☐ Mature Principal

BSB To Suncorp Account Number Suncorp Account Name *(if not same as Term Deposit)*

Deposit Account Details

Product Name

If Everyday Options sub accounts are required, how many? Choose up to 9 sub accounts:

Account Description
(eg. Holiday Account)

Statement Details A statement of account will be sent in accordance with the terms and conditions of Suncorp Deposit accounts.

Interest Payment Method

☐ Reinvest in this account
☐ Redirect to another Suncorp account ➠

Account Name

Mortgage Offset (Everyday Options only)

Loan Account Number
(Existing loan customers only)

Insufficient Funds Sweep

Is this account to be added to an Insufficient Funds Sweep Group? ☐ No ☐ Yes ➠ Complete an Insufficient Funds Sweep Authority

Lodgement Reference ☐ No ☐ Yes

Card Order Details

Note: Only accounts with any one to sign to open and operate can be issued with a Suncorp Card.

Customer ❶ **New/Existing Card Number**
Primary: ☐ Savings ☐ Cheque ☐ Credit ☐ Additional
Card Type: ☐ Visa Debit Card

Customer ❷ **New/Existing Card Number**
Primary: ☐ Savings ☐ Cheque ☐ Credit ☐ Additional
Card Type: ☐ Visa Debit Card

Customer ❸ **New/Existing Card Number**
Primary: ☐ Savings ☐ Cheque ☐ Credit ☐ Additional
Card Type: ☐ Visa Debit Card

Customer ❹ **New/Existing Card Number**
Primary: ☐ Savings ☐ Cheque ☐ Credit ☐ Additional
Card Type: ☐ Visa Debit Card

Cheque Book Order Details

Name to appear on cheque book
(if different to account title)

Special Cheque Book Mailing Address
(if different to statement address)

If applicable, please provide full address details

Postcode

Special Cheque Book Mailing Address Expiry Date

Privacy Statement

Privacy is Important….

…especially when you consider the number of ways we communicate and interact these days. That's why we've put together this statement. It explains how we collect, hold, use and disclose your personal information and who we share it with.

And because it's guided by privacy laws, you can be sure it takes your rights seriously.

Above all, this statement is your assurance that we never take your privacy for granted and always take the utmost care in protecting your personal information.

Suncorp-Metway Ltd ("Bank"), is a member of the Suncorp Group, which we'll refer to simply as "the Group".

Why do we collect personal information?

Personal information is information or an opinion about an identified individual or an individual who is reasonably identifiable. The Bank collects personal information so that we can:

- identify you and conduct appropriate checks;
- understand your requirements and provide you with a product or service;
- set up, administer and manage our products and services;
- manage, train and develop our employees and representatives;
- manage complaints and disputes, and deal with dispute resolution bodies; and
- get a better understanding of you, your needs, your behaviours and how you interact with us, so we can engage in product and service research, development and business strategy including managing the delivery of our services and products via the ways we communicate with you.

What happens if you don't give us your personal information?

If we ask for your personal information and you don't give it to us, we may not be able to provide you with any, some, or all of the features of our products or services.

How we handle your personal information

We collect your personal information directly from you and, in some cases, from other people or organisations. We also provide your personal information to other related companies in the Group, and they may disclose or use your personal information for the purposes described in 'Why do we collect personal information?' in relation to products and services they may provide to you.

Under the following Australian laws we may be authorised or required to collect your personal information: Anti-Money Laundering and Counter-Terrorism Financing Act; Income Tax Assessment Acts, Tax Administration Act and A New Tax System (Goods and Services Tax) Act, and any regulations made under those Acts.

We will use and disclose your personal information for the purposes we collected it as well as purposes that are related, where you would reasonably expect us to. We may disclose your personal information to and/or collect your personal information from:

- other companies within the Group;
- any of our Group joint ventures where authorised or required;
- any entity where disclosure to, or collection from, such entity is required or authorised by law;
- customer, product, business or strategic research and development organisations;
- data warehouse, strategic learning organisations, data partners, analytic consultants;
- social media and other virtual communities and networks where people create, share or exchange information;
- publicly available sources of information;
- clubs, associations, member loyalty or rewards programs and other industry relevant organisations;
- a third party that we've contracted to provide financial services, financial products or administrative services – for example; information technology providers, administration or business management services, consultancy firms, auditors and business management consultants, marketing agencies and other marketing service providers, and print/mail/digital/imaging/document management service providers;
- yours or our advisers, agents, representatives or consultants;
- government, statutory or regulatory bodies and enforcement bodies;
- the Financial Ombudsman Service or any other external dispute resolution body;
- manufacturers for plastic card production (eg debit cards); and
- any other organisation or person, where you've asked them to provide your personal information to us or asked us to obtain personal information from them, eg your mother.

We'll use a variety of methods to collect your personal information from, and disclose your personal information to, these persons and organisations, including written forms, telephone calls and via electronic delivery. We may collect and disclose your personal information to these persons and organisations during the information life cycle, regularly, or on an ad hoc basis, depending on the purpose of collection.

Overseas Disclosure

Sometimes, we need to provide your personal information to – or get personal information about you from – persons located overseas, for the same purposes as in 'Why do we collect personal information?'.

The list of countries Suncorp usually disclose personal information to is in our Suncorp Group Privacy Policy. Please go to www.suncorp.com.au/privacy to see our Suncorp Group Privacy Policy or call 13 11 75 to obtain a list of countries Suncorp usually disclose personal information to.

From time to time, we may need to disclose your personal information to, and collect your personal information from, other countries not on this list. Nevertheless, we will always disclose and collect your personal information in accordance with privacy laws.

Your personal information and our marketing practices

Every now and then, we and any related companies that use the Suncorp brand might let you know – including via mail, SMS, email, telephone or online – about news, special offers, products and services that you might be interested in. We will engage in marketing unless you tell us otherwise. You can contact us to update your marketing preferences at any time.

In order to carry out our direct marketing we collect your personal information from and disclose it to others that provide us with specialised data matching, trending or analytical services, as well as general marketing services (you can see the full list of persons and organisations under 'How we handle your personal information'). We may also collect your personal information for marketing through competitions and by purchasing contact lists.

We, and other people who provide us with services, may combine the personal information collected from you or others, with the information we, or companies in our Group, or our service providers already hold about you. We may use online targeted marketing, data and audience matching and market segmentation to improve advertising relevance to you.

How to access and correct your personal information or make a complaint

You have the right to access and correct your personal information held by us and you can find information about how to do this in the Suncorp Group Privacy Policy.

The Policy also includes information about how you can complain about a breach of the Australian Privacy Principles and how we'll deal with such a complaint. You can get a copy of the Suncorp Group Privacy Policy. Please use the contact details in Contact Us if you wish to do so.

Contact us

For more information about our privacy practices including overseas disclosure or to tell us about your marketing preferences you can visit: www.suncorp.com.au/privacy.

Alternatively, you can get in touch directly by contacting us on:
Phone: 13 11 75
Email: privacyaccessrequests@suncorp.com.au
Mail: Suncorp Bank GPO Box 1453, Brisbane Qld 4001
or by visiting a Suncorp Bank Branch

Declaration & Consent

I/We understand it is an offence under the "Anti-Money Laundering and Counter Terrorism Financing Act 2006" to make a false or misleading statement.
I/We agree to be bound by the Terms and Conditions detailed in the Product Disclosure Statement / Product Information Document in relation to accounts opened under the above account name. I/We confirm the details supplied are correct.
By signing this application, I/We agree to Suncorp collecting, using and disclosing my/our personal information, including sensitive and health information if applicable, in accordance with the Privacy Statement included in this document and the Suncorp Group Privacy Policy and I/we will ensure that the Privacy Statement is provided to any individual I/we have provided personal information about in this form.
Sometimes, Suncorp might use personal information to make product-related material on a range of financial products and services available to our customers. A customer may elect not to receive product-related material by indicating in signature block below.
I/We agree to Suncorp transmitting my/our personal information by electronic means as well as contacting me by SMS Messaging and/or E-mail regarding my account where I have included my mobile telephone number or E-mail address as part of this application. I accept that there is a risk that information may come into the possession of another person not entitled to receive it and acknowledge that while Suncorp will take all reasonable steps to protect my privacy it accepts no liability for breach of confidentiality or damages for loss I might suffer provided Suncorp can show it communicated only to me at the electronic address or number provided by me.

APPLICANT 1

Do not send me product/marketing material or special offers from Suncorp ☐

I am a US citizen, or US resident for US tax purposes ☐

SIGNATURE ✕ DATE D:D:M:M:Y:Y:Y:Y

NAME

APPLICANT 2

Do not send me product/marketing material or special offers from Suncorp ☐

I am a US citizen, or US resident for US tax purposes ☐

SIGNATURE ✕ DATE D:D:M:M:Y:Y:Y:Y

NAME

APPLICANT 3

Do not send me product/marketing material or special offers from Suncorp ☐

I am a US citizen, or US resident for US tax purposes ☐

SIGNATURE ✕ DATE D:D:M:M:Y:Y:Y:Y

NAME

APPLICANT 4

Do not send me product/marketing material or special offers from Suncorp ☐

I am a US citizen, or US resident for US tax purposes ☐

SIGNATURE ✕ DATE D:D:M:M:Y:Y:Y:Y

NAME

INTERNAL USE ONLY

Branch/Agent Name

Control Officer Code/ Sales Officer Code

Broker Code

Negotiated Rate Term Deposit

Name of Treasury Officer

Negotiated Rate Code

Promo Code

Hold/s applied

Signature Capture Form completed for each new customer ☐

Processed and Verified By

Name	Signature	User ID	Date
			D:D:M:M:Y:Y:Y:Y

Processing Instructions:
- Do not fax this form.
- If correct signature has not been captured, obtain customers signature on a Signature Capture form and scan to record the image online.
- If "No" is selected for Product Material, update Direct Market indicator through the Privacy Survey located in Enterprise.

Filing Instructions:
- File in branch Archive Envelope in date order for archiving.

Proof of identity

It is a requirement that the identity of all new account holders is verified under the Anti-Money Laundering and Counter Terrorism Financing Act 2006.

- **If you have Primary Photographic ID as listed in Part A below – Two (2) Documents**
  At least One (1) Item from Part A
- **If you DO NOT have Primary Photographic ID – Three (3) Documents**
  At least One (1) Item from Part B + One (1) Item from Part C

For those under 18 Years Old

- **If you have Primary Photographic ID –One (1) Item from Part A**
- **If you DO NOT have Primary Photographic ID – Two (2) Documents**
  One (1) Item from Part B + One (1) Item from Part E

Full Name, Address and Date of Birth, where shown on any identification document, must be in English. Documents must be the original when presenting them face to face, or Certified Copies if unable to present them in person.

PART A – PRIMARY PHOTOGRAPHIC IDENTIFICATION DOCUMENTS

- A current driver's licence
- A current Australian passport (or one which has expired within the last two years)
- A current Proof of Age Card issued by an Australian State/Territory (including 18+ Cards)
- A current foreign passport or similar travel document issued by a government, the UN or agency of the UN (also containing your signature)
- A National Identity Card issued by a foreign government, the UN or agency of the UN (also containing your signature)

PART B – PRIMARY NON PHOTOGRAPHIC IDENTIFICATION DOCUMENTS

- A Current Drivers Licence (without photograph)
- An Australian birth certificate/extract
- A citizenship certificate
- A foreign birth certificate issued by a foreign government, the UN, or agency of the UN
- A current Centrelink Pension Card

PART C –SECONDARY IDENTIFICATION DOCUMENTS

- Australian Government Card/Notice showing entitlement to financial benefits (issued within the last 12 months)
- Income Tax Assessment Notice (issued by ATO within the last 12 months)
- Council Rates Notice or Utilities Bill (eg gas, phone, electricity) (issued within the last 3 months)

PART D – ADDITIONAL IDENTIFICATION DOCUMENTS

- Current Medicare Card
- Current Credit/Debit ATM Cards (issued by an Australian Financial Institution)
- Other Financial Institution records (eg Bank Statement, Term Deposit Certificate, Passbook)
- Current Tertiary Education Identity Card with Photo (Eg Student Card)
- Current Government Issued Identity Card with a Photo

PART E – UNDER 18 YEARS OLD ADDITIONAL IDENTIFICATION DOCUMENTS

- Current Medicare Card
- Current Debit ATM Card (issued by an Australian Financial Institution)
- Other Financial Institution Record (eg Bank Statement, Term Deposit Certificate, Passbook)
- Current school identification card containing your photograph
- Immunisation History Statement
- A letter from your principal, with your name and residential address, written within the last 3 months, recording how long you attended that school

INTERNAL USE ONLY
Identification Details

New Customers: Complete KYC verification
Existing Customers: Verify Signature

IMPORTANT: Certified Copies are only accepted in certain circumstances. Refer to the BOM for further details.

APPLICANT 1	DOCUMENT 1	DOCUMENT 2	DOCUMENT 3
VERIFIED FROM	☐ ORIGINAL ☐ CERTIFIED COPY	☐ ORIGINAL ☐ CERTIFIED COPY	☐ ORIGINAL ☐ CERTIFIED COPY
DOCUMENT TYPE			
ISSUER			
ISSUE DATE (IF ANY)			
EXPIRY DATE (IF ANY)			
DOCUMENT NUMBER (IF ANY)			
COLLECTION DATE			

APPLICANT 2	DOCUMENT 1	DOCUMENT 2	DOCUMENT 3
VERIFIED FROM	☐ ORIGINAL ☐ CERTIFIED COPY	☐ ORIGINAL ☐ CERTIFIED COPY	☐ ORIGINAL ☐ CERTIFIED COPY
DOCUMENT TYPE			
ISSUER			
ISSUE DATE (IF ANY)			
EXPIRY DATE (IF ANY)			
DOCUMENT NUMBER (IF ANY)			
COLLECTION DATE			

APPLICANT 3	DOCUMENT 1	DOCUMENT 2	DOCUMENT 3
VERIFIED FROM	☐ ORIGINAL ☐ CERTIFIED COPY	☐ ORIGINAL ☐ CERTIFIED COPY	☐ ORIGINAL ☐ CERTIFIED COPY
DOCUMENT TYPE			
ISSUER			
ISSUE DATE (IF ANY)			
EXPIRY DATE (IF ANY)			
DOCUMENT NUMBER (IF ANY)			
COLLECTION DATE			

APPLICANT 4	DOCUMENT 1	DOCUMENT 2	DOCUMENT 3
VERIFIED FROM	☐ ORIGINAL ☐ CERTIFIED COPY	☐ ORIGINAL ☐ CERTIFIED COPY	☐ ORIGINAL ☐ CERTIFIED COPY
DOCUMENT TYPE			
ISSUER			
ISSUE DATE (IF ANY)			
EXPIRY DATE (IF ANY)			
DOCUMENT NUMBER (IF ANY)			
COLLECTION DATE			

Verification of ID conducted by:			
VERIFIER'S NAME		USER ID NUMBER	
VERIFIER'S ORGANISATION		VERIFICATION DATE	/ /