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## **SUNCORP BANK EXPANDS SERVICES IN DUBBO**

Suncorp Bank has announced the opening of its District Banking Centre in Dubbo, in line with its commitment to servicing customers' full banking needs locally in regional New South Wales.

Suncorp Bank District Banking Manager Dennis Carney said the new District Banking Centre would be beneficial to local small business, agribusiness and personal customers.

"We have converted our existing business banking centre in Dubbo into a District Banking Centre which will allow customers to perform deposit and transactional banking functions in addition to having their business banking needs met," said Mr Carney.

"Customers have told us they want to be able to do things such as apply for credit cards and personal loans and now they can. The new District Banking Centre essentially offers a 'one stop shop' making it very convenient for our customers to have their full banking needs serviced.

"Caitlin Kuter has been appointed as the new Sales and Service Consultant for the Centre. Caitlin has a wealth of local knowledge, having lived in the NSW Central West and surrounding areas all her life, as well as having spent the past eight months working in Suncorp Bank's Orange branch. Caitlin has a terrific reputation in customer service," he said.

The new Dubbo District Banking Centre supports Suncorp Bank's strategy to position its banking centres, branches and ATMs in the best places to meet the needs of local customers and become the best bank for New South Wales.

Suncorp Bank recently expanded its branch network in metro New South Wales, opening new branches in Blacktown, Bondi Junction, Baulkham Hills and Marrickville and also announced its ATM partnership in July with Bendigo Bank. Customers can now use the full network of both banks' ATMs without incurring any direct charge fees, making accessing bank services even easier. In addition, Suncorp Bank has removed its automated telephone banking system, enabling callers to speak with a real person.

The Dubbo centre joins Griffith and Wagga Wagga as new District Banking Centres for regional New South Wales, with one further District Banking Centre to open in Richmond over the coming months. Additional centres are also set to open across Queensland, Victoria and the ACT in line with Suncorp Bank's national expansion.

The Dubbo District Banking Centre, located at 24 Wingewarra Street, is now open and Caitlin and the team are looking forward to welcoming customers.

**ENDS**

### **About Suncorp:**

Suncorp is one of Australia and New Zealand's largest diversified financial services providers, supplying banking, insurance and wealth management products to around 7 million customers through well-established and recognised brands such as AAMI, Australian Pensioners Insurance Agency, Shannons, Vero and Asteron, as well as Suncorp and GIO. Today Suncorp is Australia's fifth largest bank and second largest domestic general insurance group, with over 16,000 staff. Suncorp has representation in 450 offices, branches and agencies throughout Australia and New Zealand.

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