

17 September 2010

Suncorp Bank Wins 2010 AMBER Award for Best Online Banking

Suncorp Bank has beaten all other banks to take out the AMBER Award for Best Online Banking Service for the second year running.

The prestigious national AMBER Awards are voted on by independent consumers. They aim to recognise excellence in eServices and highlight the leaders in Australian eCommerce.

Suncorp Bank received the Online Banking Award at a presentation last night (16 September) at the Museum of Contemporary Art in Sydney.

Suncorp Bank CEO David Foster said the award was particularly pleasing as it represented the views of thousands of consumers.

“Considering the competition we were up against in this category, this is a very pleasing result,” Mr Foster said.

“It follows our move to become the first bank to answer all calls by a real person rather than an automated system.

“Our company has worked hard to embrace new technologies as they have become available and make our online banking site as user friendly as possible.

“I’m grateful to banking customers for recognising this and proud of what Suncorp has achieved.”

Other finalists in the online banking section included Bendigo and Adelaide Bank, Credit Union Australia, St George Bank and Westpac.

AMBER Award recipients are selected after a carefully designed, rigorous and independent two-stage process which involves a national survey of real customers from around Australia as well as in-depth hands-on lab testing.

Suncorp has launched a number of innovative online services in the past 12 months including a smart phone application that allows the user to locate any Suncorp Bank or Bendigo Bank ATM within the local area.

The application is free to download and use on iPhones and other smart phones.

For further information about other online banking tools available to Suncorp customers visit www.suncorp.com.au.

Media Contact:

Amy McDonald

07 3362 1620

0403 058 462