

Welcome to your new bank



SUNCORP
BANK



the genuine alternative



Welcome to Suncorp Bank

At Suncorp Bank we know that when you arrive in a new country you need more than just a bank account. You need people who understand where you're coming from and what's important to you. And that's exactly what you'll get when you talk to Phil Southern, our Migrant Banking Specialist. Phil knows what you're going through because he's been on the same journey.

Suncorp Bank has the experience, know-how and strength to help you with all your financial needs. Suncorp Bank's combination of award winning products including mobile banking and outstanding service make us the smart choice for all your banking.



Opening an account before you arrive

For new customers with an Australian Visa who are relocating to Western Australia from the United Kingdom, United States, Canada, Ireland, South Africa, India or China, Suncorp Bank can help you set up your banking before you arrive. We can arrange to have your local currency transferred and converted for your immediate use when you land.

There are a range of steps required for opening an account offshore. To help you understand our requirements and the process before you arrive we have put together an overview on our website.

Please visit [suncorp.com.au/migrant-banking](https://www.suncorp.com.au/migrant-banking) for more information

Opening an account after you arrive

To become a Suncorp Bank customer, visit your local Suncorp Bank branch with your identification documents. Staff will need to validate your original passport, driver's license and proof of address. Once these details are verified an account will be opened and you'll be given a debit card to access your money.



MEET PHIL SOUTHERN

Phil Southern moved to Australia just over 3 years ago in the hope of finding a better lifestyle and in search of a new adventure. “I applied for a one year visa to work in Australia, took a career break from the major bank I worked for in the UK and set the wheels in motion. My three main priorities before I left the UK were finding a job, finding a home and getting my money across to Australia for me to survive until I found a job,” said Phil.

On his arrival in Perth, Phil booked a hotel for a week and set out to find a rental property. “I was also applying for lots of banking jobs through the internet. I managed to find a small house to rent, and attended a lot of job interviews and was lucky enough to gain a Branch Manager Role for Suncorp Bank. I was a branch manager in the UK for 6 years, so getting a job that played on my strengths was ideal. Suncorp Bank also offered me the opportunity to extend my visa and offered me sponsorship. By this time I had made lots of friends, and had settled into the Aussie lifestyle, so the option of sponsorship was amazing.”

“Because of my own personal experience I really do understand what fellow migrants are going through, I’m not just saying it.”

Phil has lived in Perth for just over three years, and plans to apply for citizenship next September. “When I look back on my journey to Australia, the one thing that really would have helped me through the process was a Western Australian banking contact before I left the UK – a local to help arrange my banking for me. I had applied for a bank account prior to leaving the UK, but the contact I had was London based, the process didn’t run as smoothly as I had hoped. The last thing you need when you are in a new country is to not have access to your money. Because of my own personal experience I really do understand what fellow migrants are going through, I’m not just saying it. If you are making the big move to Western Australia, or you’re already here and need some banking advice please send me an email. I’m more than happy to help.

Email Phil at MigrantBanking@suncorp.com.au

Or visit suncorpbank.com.au/migrant-banking



The Department of Social Services has essential information including work regulations, finances, health care and education at www.dss.gov.au

The Department of Commerce has an informative downloadable guide on renting a home in Western Australia. www.commerce.wa.gov.au

For information on Visa's and Australian Citizenship visit www.australia.gov.au

For translating and interpreting services visit www.tisnational.gov.au

The Multicultural Services Centre of Western Australia offers a range of community service based programs at www.mscwa.com.au

Email Phil at MigrantBanking@suncorp.com.au
Or visit suncorpbank.com.au/migrant-banking

BRANCHES

Hay Street Branch

Shop 3 726 Hay St
Perth WA 6000
Phone 9210 6388

Joondalup Branch

Lakeside Joondalup
Boas Ave Joondalup WA 6027
Phone 9406 7688

Mandurah Branch

Shop 93 Centro Mandurah
330 Pinjarra Rd
Mandurah WA 6210
Phone 6188 1522

Morley Branch

Shop 1026 Centro Galleria
Cnr Collier Rd & Walter Rd
Morley WA 6062
Phone 6278 0188

Rockingham Branch

Shop G072 Rockingham S/Centre
1 Council Ave
Rockingham WA 6168
Phone 6188 1544

Whitfords Branch

Westfield Whitford City
Whitford Ave
Hillarys WA 6025
Phone 9308 3088

TO DO LIST

Our top 3 tips for a successful move



1. Stay protected.

Make sure you have insurance in place that will cover medical and personal effects until you get your Australian Insurance in place.



2. Keep financially fit.

It is important to make a budget and stick to it. You'll need to have some money to keep you going whilst you find permanent employment, don't forget about your temporary accommodation, car hire and when it comes to renting you'll need to allow for security bonds and up front rent.



3. Be contactable.

Ensure you have a local phone number and access to the internet once you land – it is important to stay connected.



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